



40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW

Tel: 0300 123 0999  
Email: [foi@secamb.nhs.uk](mailto:foi@secamb.nhs.uk)

1<sup>st</sup> March 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/02/07.

You requested the following information:

**Can you provide me with the total amount of 999 calls received including presenting complaint / description, call connect time and arrival on scene time for every call over the last three years please for Godstone Farm, Tilburstow Hill Road, Godstone, RH9 8LX.**

Please see the table below which shows the number of emergency calls received from and emergency responses made to Godstone Farm. These numbers have been determined by using the postcode RH9 8LX.

	2013	2014	2015
<b>Calls</b>	9	12	5
<b>Responses</b>	8	11	5

Please also see the table below which shows the month/ year and the nature of the problem as determined by our call takers during triage of the 999 call. We are unable to provide the call connect and arrival on scene times as these details together with the information we are supplying below may provide potentially identifiable information.

Month/Year	Problem nature
February 2013	Limb pain/ Injury
February 2013	Fitting
May 2013	Chest Pain/ Cardiac Problem
June 2013	Trauma
June 2013	Minor Ailment/Injury

August 2013	Limb pain/ Injury
September 2013	Generally Unwell
September 2013	NHS 111
March 2014	Generally Unwell
April 2014	Stroke/ Neurological
April 2014	Limb pain/ Injury
May 2014	Trauma
June 2014	Back Pain
June 2014	Falls <12 ft
August 2014	Abdominal / flank pain
August 2014	Generally Unwell
September 2014	Falls <12 ft
October 2014	Assault
December 2014	Limb pain/ Injury
January 2015	Falls <12 ft
July 2015	Limb pain/ Injury
July 2015	Fitting
September 2015	Fitting
December 2015	Fitting

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust  
40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW  
Email:complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust